

ACCESSIBILITY STATEMENT FOR THE Malvern Hill AONB.

1. Website accessibility

This website is run by the Malvern Hills Area of Outstanding Natural Beauty (MHAONB) Partnership. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader.
- We're also working to make the website text as simple as possible to understand.

2. We know some parts aren't fully accessible yet.

- you can't zoom in up to 300% without the text spilling off the screen
- some PDF documents aren't fully accessible to screen-reader software
- some information is presented as map data and not accessible using a screen-reader
- some of our content is difficult to understand
- some pages contain tables used for layout
- some pages need improved hyperlinking
- some form controls, buttons and interactive tools are not labelled

3. What to do if you can't access parts of this website

If you need information on this website in a different format please email aonb@worcestershire.gov.uk alternatively you can call us 01905 845057.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact us by telephone on or email 01905 845057, aonb@worcestershire.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the

'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

4. Visiting us in person

Please do: we share a reception area with the Malvern Hills Trust, at Manor House, Grange Road, Malvern WR14 3EY. Please get in touch before you visit it if you have access needs by calling 01905 845057 or emailing aonb@worcestershire.gov.uk

5. Technical information about this website's accessibility

The Malvern Hills AONB Partnership is committed to making its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is **partially compliant** with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-compliance with the accessibility regulations

Issues with text

We are working to fix any non-descriptive link text by September 2020 (for example where link text says 'Click here'). When we publish new content, we'll make sure link text meets accessibility standards.

Issues with PDFs and other documents

Many of our older PDFs and other documents don't meet accessibility standards - for example, they may not be marked up so they're accessible to a screen reader.

The accessibility regulations don't require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we don't plan to fix PDFs associated with historic planning applications.

We aim to ensure that any new documents we publish meet accessibility standards.

Issues with navigation

Some information is provided as content within a map. This doesn't meet WCAG 2.1 success criterion 1.1.1 Non-text Content. We aim to publish all content that is only available in a

map as HTML or if this is not possible to tell you how you can access the information by other means.

Some pages contain tables used for layout. This doesn't meet WCAG 2.1 success criterion 1.3.1. We are working to remove all tables used for layout by September 2020.

You can't zoom in up to 300% without the text spilling off the screen. We are working on a plan to implement zoom on content for mobile devices.

Issues with contrast

Some pages have low contrast errors. This doesn't meet WCAG 2.1 success criterion 1.4.3 Contrast (Minimum) We are working to make all content reach the minimum required levels.